



Wrap Around Care – Terms and Conditions

INTRODUCTION

Our aim is to provide a fully flexible service to the families that use us, as we recognise that personal circumstances can change. We want families to only pay for the hours that they need childcare for. Children's safety is always our top priority, we adhere strictly to legislation relating to adult to child ratios and space and therefore we are only allowed to accept a certain number of children attending at any one time.

ELIGIBILITY

Children who attend our Pre-School are also eligible to attend our breakfast club and after school club. In addition, all children who attend St Andrews C of E Primary school are eligible to attend our wrap around care provision. We safely walk children to their classrooms after breakfast club and safely collect them from their classrooms to attend our after-school club.

SESSIONS

Breakfast club – 7.30am to 8.45pm Monday to Friday term time

After School Club – 3.30pm to 6pm Monday to Friday term time.

Holiday Club – 7.30am to 6pm Monday to Friday non term time (We close for 2 weeks at Christmas)

HOW TO BOOK

Bookings for breakfast and after-school club are allocated on a half-termly basis in advance, upon receipt of completed booking forms. The forms can be found on our website or hard copies can be requested from enquiries@rainbow-preschool.co.uk. Once you have completed the form indicating the sessions you wish to book, please return, preferably by email, to Bookings@Rainbow-preschool.co.uk at your earliest convenience.

Both our breakfast and after school clubs are over-subscribed and as a result the only fair way to operate is on a first come first served basis. You are advised to submit your booking forms as soon as you know your requirements, however, we cannot guarantee we will be able to accommodate all requests.

Booking forms for our holiday clubs, together with information relating to planned activities, are available on our website in advance.

We will send you an email to confirm your booking request, once your booking has been confirmed, fees are non-refundable.

BREAKFAST SNACKS AND LUNCH

We provide a healthy and nutritious breakfast to all children who attend breakfast club, for no extra charge. We provide a healthy snack at After School Club sessions which is for no extra charge. There is no facility to book a hot lunch at the holiday club, packed lunches must be provided.

TERMS AND CONDITIONS APPLICABLE TO ALL SERVICES - (PRE-SCHOOL, WRAP AROUND CARE AND HOLIDAY CLUBS)

EVENTS BEYOND OUR CONTROL

If any event occurs beyond our reasonable control (e.g., a fire, flood, epidemic or pandemic outbreak, strike, civil action, act of terrorism, war etc.) where our business interruption insurance is valid, we may close Rainbow Pre-School & Extended Services without any liability to parents and carers. Fees would not be charged in this instance.

If Rainbow Pre-School is forced to close for reasons beyond the nursery's control or if in our opinion it is necessary for the interests of the children to do so and our business interruption insurance will not cover us for the closure, we reserve the right to charge a retainer of 50% of the normal monthly pre-school fees and 50% of any extended services fees, where you have received confirmation of the booking. This will secure your child's ongoing place and assist with financial sustainability enabling the pre-school to resume services without delay.

All extended services, including holiday clubs, are chargeable as funding only covers term time pre-school sessions. Once your booking has been confirmed fees are non-refundable.

It is possible to pay each month for fees, providing the full amount for the half term is received prior to the start of the next half term. Failure to settle your account in full by the end of the half term will result in an additional charge of £25.00 each month and you will not be permitted to make any additional bookings until your account is cleared.

FEE INCREASES

We believe strongly in not for profit and therefore aim to keep our fees affordable to all. However, as costs rise the committee may need to use their discretion and therefore prices are subject to review. We will always provide 1 term's notice in advance by writing to parents to inform them of any increase to our current fees.

Late collection

Rainbow will charge for late collection of a child at our hourly rate plus a penalty fee of £10.00 per late collection. In the case of no communication from parents or carers, Rainbow may refer to our Safeguarding policy and take appropriate steps.